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## Other I&R Agencies

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**There are no listings for this type of referral resource.**

<http://store.usgs.gov/pass/access.html>

Free lifetime access pass for any person with a disability or for the caregivers of a person with a disability. It allows access to ALL national parks free of charge.

All that is required is a letter from the physician stating the disability which needs to be sent to your local National Forestry & Wildlife Division to get the pass. Each pass will admit up to 4 adults; children under 16 are always free.

The above link answers has detailed information.

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### **Adaptive Design Services**

**195 Industrial Dr.**

**Northampton, MA 01060**

Phone: **(413) 586-7424**

fax: **(413) 585-0881**

email: **joanne.Henry@state.ma.us**

Providing consultation, evaluations, and training regarding assistive technology equipment and modifications. Adapts equipment to individual needs when adaptive equipment is not commercially available.

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### **Behavioral Health Network, Inc.**

**110 Maple St.**

**Springfield, MA 01105**

Phone: **(413) 732-7419**

fax: **(413) 781-1059**

ICS offers the following services: respite, behavior modification, tutoring, mentoring, transportation, translation, child care, and groups.

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## Other I&R Agencies

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### **Catastrophic Illness in Children Relief Fund**

**250 Washington St., 4th Floor**

**Boston, MA 02108-4619**

Primary Phone: **(617) 624-5992**

Secondary Phone: **(800) 882-1435**

[www.state.ma.us/cicrf](http://www.state.ma.us/cicrf)

A last resort for families facing extraordinary out-of-pocket expenses due to a child's illness. A family may qualify for payment or reimbursement of the costs of inpatient or outpatient hospital care, prescription drugs, nursing care, physician services, travel expenses related to a child's medical treatment, or medically-related home and vehicle modifications.

CICRF provides financial assistance for MA families with children experiencing a medical condition requiring services not covered by a private insurer, federal or state health care assistance, or any other financial source.

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### **College Internship Program**

**17 Main St., Suite 1**

**Lee, MA 01238**

Phone: **(413) 243-0710**

[www.CollegeInternshipProgram.com](http://www.CollegeInternshipProgram.com)

Offer a variety of post-secondary programming for young adults ages 18 to 25:

Academic Services, Tutoring Services, Clinical Services, Residential Services, Case Management, Vocational, Community, Person Centered Plans.

Goal is to assist individuals in becoming self sufficient, responsible adults and become fully included in the community.

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## Other I&R Agencies

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### Community Action

393 Main St

Greenfield, MA 01301

Phone: (413) 774-2318

fax: (413) 773-3834

email: [info@communityaction.us](mailto:info@communityaction.us)

[www.communityaction.us](http://www.communityaction.us)

Serving Franklin, Hampshire, and North Quabbin Regions.

Satellite office:

56 Vernon Street

Northampton, MA 01060

413-582-4230

Dedicated to promoting economic justice and improving the quality of life for people with low incomes.

Programs include: Food and Nutrition; Emergency Assistance; Asset Development; Education and Literacy; Housing; Home Energy Assistance.

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## Other I&R Agencies

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### DPH Community Support Line

, MA

Phone:

email: [sandra.broughton@state.ma.us](mailto:sandra.broughton@state.ma.us)

<http://www.mass.gov/dph/fch/dpech.htm>

Community Support Line 1-800-882-1435

The Division for Perinatal, Early Childhood, and Special Health Need's toll-free statewide\* Community Support Line offers information, technical assistance and referral for families with children with special health needs. Experienced Community Resource Specialists are available to assist families Monday through Friday (except holidays) from 9:00 a.m. until 5:00 p.m. Resource Specialists answer questions and provide information and assistance about, and referral to, a broad range of programs including:

Public benefits information and eligibility (SSI, CommonHealth, MassHealth, etc.)

Catastrophic Illness in Children Relief Fund and the Flexible Medical Fund

Care Coordination services

Family-to-family supports (Family TIES, etc)

Other programs within the Department of Public Health, other agencies (DMA, DMR, DMH, etc) and community-based programs that may be able to provide assistance

Families and providers are welcome to call the community support line for assistance. The Resource Specialists' goal is to help answer specific questions and requests, as well as to ensure that families are informed about all the public programs they may be eligible for, and community resources that might provide additional assistance.

Resource Specialists are available for follow-up assistance with families, and often have multiple contacts with a family. If a family requires longer-term assistance, Resource Specialists will provide a referral for the family to the Division for Special Health Needs Care Coordination program.

For more information about the Community Support Line, contact Sandra Broughton, Director of Community Support at (617) 994.9819.

\*Note: the 800 line is toll-free only within the state of Massachusetts.

#### Contact Information

Sandra Broughton, Director, Community Support

Bureau of Family and Community Health

250 Washington Street

Boston, MA 02108

Telephone: (617) 994-9819

Fax: (617) 624-5990

TTY: (617) 624-5992

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Information as of  
6/25/2008

Address data maintained by Community Resources for People with Autism.  
Please contact CRPA at 1(800) 892-7003 with any corrections or updates.

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## Other I&R Agencies

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**Every Women's Center**  
**221 Stockbridge Rd. (Wilder Hall/UMASS)**  
**Amherst, MA 01003**

Phone: **(413) 545-0883** fax: **(413) 577-0163**  
email: [ewcrr@stuaf.umass.edu](mailto:ewcrr@stuaf.umass.edu)

Resource/referral center.

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**First Call For Help--Franklin County**  
**393 Main St.**  
**Greenfield, MA 01301**

Phone: **(413) 774-2318 x 109** fax: **(413) 773-3834**

Offices:

In Franklin County:  
393 Main Street, Greenfield, MA 01301  
(413) 774-2318 x109

In North Quabbin:  
423 Main Street, Athol, MA 01331  
(978) 575-0818

A program through the Franklin Community Action Corporation.

There is no charge to use First Call For Help

It Provides information on: -Emergency Fuel -Financial Problems -Health Needs -Housing Concerns -Domestic Violence -Child Care Information -Education and Training -Food Resources -Employment Offices -Becoming an American Citizen -Learning to Speak English -Volunteer Opportunities -Senior Services -Emergency Aid - Problem Solving and MORE!!

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**Friends of Children**  
**320 Riverside Dr., Suite A**  
**Northampton, MA 01062**

Phone: **(413) 586-0011**

A local non-profit agency, providing free assistance to families needing help obtaining, coordinating, and monitoring services for children with special needs.

Services include: assistance obtaining special education services; service coordination; support in identifying appropriate services for your child.

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## Other I&R Agencies

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### Health Access Programs -- Western MA

, MA

Phone:

Health Access programs generally provide screening, assistance enrolling and advocacy to help their clients access a range of health care programs, including MassHealth, prescription assistance and other state and local benefit programs.

Hampshire Health Connect  
Cooley Dickinson Hospital  
30 Locust St.; Northampton  
413-582-2848

Ecu Healthcare  
North Adams, MA  
413-663-8711

Advocacy for Access  
Pittsfield, MA  
413-445-9480

Advocacy for Access  
Great Barrington, MA  
413-528-5045

Healthy Connections  
Orange, MA  
978-249-5634

Gardiner Health Access Program (GHAP)  
Gardiner, MA  
978-630-6582

Franklin Medical Center  
Greenfield, MA  
413-773-0211

Community Health Centers:

Holyoke Health Center  
Holyoke, MA  
413-420-2200

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## Other I&R Agencies

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Hilltown Community Health Center  
Worthington, MA  
413-238-5511

Community Health Center of Franklin County  
Turners Falls, MA  
413-772-3748

Huntington Health Center  
Huntington, MA  
413-667-3009

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### Health Connect--Hampshire Health Network

P O Box 5001  
Northampton, MA 01060

Phone: **(413) 582-2848**

Will assist in obtaining health care coverage for uninsured.

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### K12 Academics

, MA

Phone:

<http://222.k12academics.com/autism.htm>

Website devoted to providing resourceful information about a number of topics in education and disorders. Specific information about autism with in-depth information on the neuro-developmental disorder.

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### Alicja Sadowicz

Lutheran Social Services of NE  
593 Main St  
West Springfield, MA 01089-3923

Phone: **(413) 787-0725**      fax: **(413) 734-0859**

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## Other I&R Agencies

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### MA Child Psychiatry Access Project (MCPAP)

, MA

Phone: **(413) 794-3342**

email: **martha.page@valueoptions.com**

Western MA Regional Team--located out of Baystate Medical Center.

MCPAP is available to assist any primary care provider (PCP that seen children or adolescents. The goal of MCPAP is to make child psychiatry services accessible to PCPs throughout MA. Also provides PCPs with training and behavioral health continuing education.

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### Linda Brantley

#### MA Commission on the Status of Women (MCSW)

19 Staniford St.; 6th Floor

Boston, MA 02114-2502

Phone: **(617) 626-6520**

fax: **(617) 626-6530**

email: **mcsw@state.ma.us**

[www.mass.gov/women](http://www.mass.gov/women)

MA Women's Resource & Referral Network.

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### MAAP Services, Inc.

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Phone:

web: [www.maapervices.org](http://www.maapervices.org)

MAAP Services for Autism and Asperger Syndrome is a nonprofit organization dedicated to providing information and advice to families of More advanced individuals with Autism, Asperger syndrome, and Pervasive developmental disorder (PDD).

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## Other I&R Agencies

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### MASS 211

, MA

Phone: **(877) 211-6277**

United Way--free information and referral system in MA

For all information and referral questions dial 211 or 1-877-211-MASS (free) directly from the greater Springfield area and be connected to the MASS 211 information center. If you need to dial 9 from your office phones first, then you would dial 9-211.

Hours of operation are 8:00 a.m.-8:00 p.m. Monday-Friday, excluding holidays.

By calling individuals or families can be connected to valuable resources at appropriate community based organizations or government agencies.

211 can offer access to the following types of services:

- basic human needs resource (food, clothing, shelter)
  - physical and mental health resources
  - employment supports
  - support for older americans and persons with disabilities
  - support for children, youth and families
  - volunteer opportunities and donations
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## Other I&R Agencies

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### Mass Rehab Commission

**187 High Street  
Holyoke, MA 01040**

Phone: **(413) 536-8200** fax: **(413) 533-5022**

[www.mass.gov](http://www.mass.gov)

(follow the following path to get to Mass Rehab site: home>for government>departments and divisions>mass rehab commission)

MRC is responsible for Vocational Rehabilitation Services, Community Services, and eligibility determination for the Social Security Disability Insurance (SSDI) and the Supplemental Security Income (SSI) federal benefits programs.

The Massachusetts Rehabilitation Commission  
Administrative Offices  
27 Wormwood Street  
Boston, MA 02210-1616

MRC Main Information numbers: 1-800-245-6543 (Voice/TDD) or (617) 204-3600  
Fax (617) 727-1354

25 vocational rehab offices statewide

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### MassResources.org

, MA

Phone:

web: [www.MassResources.org](http://www.MassResources.org)

statewide web site that provides detailed information about the many types of assistance available to those in need living in MA.

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### Lissa Cloutier

**MetDESK**

**330 Whitney Avenue  
Holyoke, MA 01040**

Phone: **(413) 592-6874** fax: **(413) 536-2873**  
email: [lcloutier@metlife.com](mailto:lcloutier@metlife.com)

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## Other I&R Agencies

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**Gwen Gosselin**

**MFOFC**

**P O Box 61**

**Raynham, MA 02768**

Primary Phone: **(800) 406-3632**

Secondary Phone: **(413) 562-4885**

email: **mfocwest@mcsnet.org**

[www.MFOFC.org](http://www.MFOFC.org)

A statewide, grassroots coalition dedicated to supporting individuals with disabilities and their families. MFOFC has written and championed legislation to create statewide law for individual and family support. MFOFC sponsors various forums to inform and educate families and individuals about advocacy, services and local, state and federal resources.

Provides information, leadership training and support to families, and also has regular regional meetings for families and individuals. Each region of Massachusetts has representation at the statewide Steering Committee. New members are welcomed.

Services available in Spanish.

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## MNIP

Primary Phone: **(800) 642-0249**

Secondary Phone: **(617) 642-0248**

web: [www.mnip-net.org](http://www.mnip-net.org)

Massachusetts Network of Information Providers

Information On: Programs, Resources, Services for People with Disabilities

MNIP is a Free Service

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## Nat'l Center on Secondary Ed. & Transition

, MA

Phone:

[www.ncset.org](http://www.ncset.org)

The National Center on Secondary Education and Transition (NCSET) website coordinates national resources, offers technical assistance, and disseminates information related to secondary education and transition for youth with disabilities in order to create opportunities for youth to achieve successful futures.

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## Other I&R Agencies

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### **New England INDEX**

**200 Trapelo Rd  
Waltham, MA 02452**

Primary Phone: **(781) 642-0248**

Secondary Phone: **(800) 642-0249**

email: **info@disabilityinfo.org**

Contained within this site is information for people with disabilities, their friends, families and the people who serve them. Information within this site focuses on Massachusetts.

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### **Parents Helping Parents**

**108 Water Street  
Watertown, MA 02472**

Primary Phone: **(617) 926-5008**

fax: **(617) 926-5011**

Secondary Phone: **(800) 882-1250**

[www.parentshelpingparents.org](http://www.parentshelpingparents.org)

Parents Helping Parents offers free, confidential and anonymous support to all in a care giving role.

Call the Parental Stress line (at 1-800-632-8188) 24-hours per day, 7-days per week to speak with a trained, telephone counselor who will take the time to listen and respond.

Parent Support Groups meet weekly throughout MA. Share experiences; get support and encouragement. Call 1-800-882-1250 for information about meeting locations.

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### **Scan 360--Springfield Community Access Network**

**11 Wilbraham Road; 2nd Floor  
Springfield, MA 01109**

Phone: **(413) 731-3110**

fax: **(413) 731-3111**

One Stop Family Center and Network which offers assistance to families who have a family member with a developmental disability. Staff help families access information and support.

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## Other I&R Agencies

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### Social Security benefits

, MA

Phone:

Families can check if their child would be eligible for SSI by using the Benefit Eligibility Screening Tool on the Social Security website.

Go to the website:

[www.socialsecurity.gov/notices/supplemental-security-income](http://www.socialsecurity.gov/notices/supplemental-security-income)

Look for the "Am I Eligible for SSI" link, then click on Benefit Eligibility Screening Tool (BEST)

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### United Way of Pioneer Valley

184 Mill St

Springfield, MA 01108

Phone: (413) 737-2691

fax: (413) 788-4130

web: [www.uwpv.org](http://www.uwpv.org)

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### Gwen Gosselin

Uniting Families for Change

3 State Street

Westfield, MA 01085

Phone: (413) 562-4885

fax: (413) 572-9707

email: [www.ufc1991@mcsnet.org](mailto:www.ufc1991@mcsnet.org)

Grassroots, multicultural coalition of families in western MA who have come together to bring about change for individuals with disabilities and their families.

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## Other I&R Agencies

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### Valley Opportunity Council

300 High Street  
Holyoke, MA 01040

Phone: (413) 552-1554

fax: (413) 552-1558

email: [Shuntley@valleyopp.com](mailto:Shuntley@valleyopp.com)

[www.valleyopp.com](http://www.valleyopp.com)

Services: family life services, energy assistance, income management, education, housing, youth services, early education and child care, transportation, seniors, nutrition.

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### Yellow Pages for Kids with Disabilities

, MA

Phone:

[www.yellowpagesforkids.com](http://www.yellowpagesforkids.com)

Website resource center: educational consultants, psychologists, diagnosticians, health care specialists, academic tutors, speech language therapists, advocates, attorneys, government programs, grassroots organizations, special ed schools, and parent support groups.

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